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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/008,027	11/05/2001	J. Edward McEachern	QUAL-33035US1	4061
116	7590	03/19/2009	EXAMINER	
PEARNE & GORDON LLP			KOPPIKAR, VIVEK D	
1801 EAST 9TH STREET			ART UNIT	PAPER NUMBER
SUITE 1200				3686
CLEVELAND, OH 44114-3108				
			MAIL DATE	DELIVERY MODE
			03/19/2009	PAPER

**Please find below and/or attached an Office communication concerning this application or proceeding.**

The time period for reply, if any, is set in the attached communication.

<b>Supplemental Notice of Allowability</b>	<b>Application No.</b> 10/008,027 <b>Examiner</b> VIVEK D. KOPPIKAR	<b>Applicant(s)</b> MCEACHERN, J. EDWARD Art Unit 3686
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-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address--

All claims being allowable, PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included herewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. **THIS NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS.** This application is subject to withdrawal from issue at the initiative of the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308.

1.  This communication is responsive to 12/16/08.
2.  The allowed claim(s) is/are 1-13 and 29 (Renumbered 1-14).
3.  Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
  - a)  All
  - b)  Some\*
  - c)  None
  1.  Certified copies of the priority documents have been received.
  2.  Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.
  3.  Copies of the certified copies of the priority documents have been received in this national stage application from the International Bureau (PCT Rule 17.2(a)).

\* Certified copies not received: \_\_\_\_\_.

Applicant has THREE MONTHS FROM THE "MAILING DATE" of this communication to file a reply complying with the requirements noted below. Failure to timely comply will result in ABANDONMENT of this application.  
**THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.**

4.  A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient.
5.  CORRECTED DRAWINGS (as "replacement sheets") must be submitted.
  - (a)  including changes required by the Notice of Draftsperson's Patent Drawing Review ( PTO-948) attached
    - 1)  hereto or 2)  to Paper No./Mail Date \_\_\_\_\_.
  - (b)  including changes required by the attached Examiner's Amendment / Comment or in the Office action of
 Paper No./Mail Date \_\_\_\_\_.

Identifying indicia such as the application number (see 37 CFR 1.84(c)) should be written on the drawings in the front (not the back) of each sheet. Replacement sheet(s) should be labeled as such in the header according to 37 CFR 1.121(d).
6.  DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL.

#### Attachment(s)

1. <input type="checkbox"/> Notice of References Cited (PTO-892) 2. <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948) 3. <input type="checkbox"/> Information Disclosure Statements (PTO/SB/08), Paper No./Mail Date _____. 4. <input type="checkbox"/> Examiner's Comment Regarding Requirement for Deposit of Biological Material	5. <input type="checkbox"/> Notice of Informal Patent Application 6. <input type="checkbox"/> Interview Summary (PTO-413), Paper No./Mail Date _____. 7. <input type="checkbox"/> Examiner's Amendment/Comment 8. <input checked="" type="checkbox"/> Examiner's Statement of Reasons for Allowance 9. <input type="checkbox"/> Other _____.
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## **DETAILED ACTION**

### *Supplemental Reasons for Allowance*

1. Claims 1-13 and 29 (Renumbered Claims 1-14) allowed over the prior art.
2. The following is a statement of reasons for allowance.

The prior art of record does not teach or suggest a survey system that automatically calculates and displays survey results in real time or near real time to each survey participant utilizing historical survey data to allow each current survey participant to see a formatted survey report incorporating the survey data obtained from the current survey participant during or immediately after the conducted survey with the current participant, said survey report formatted in a custom manner based on whether the current survey participant is a customer, or is an employee or a manager.

Non-patent reference “CustomerCast Subscriber Satisfaction System Proves a Powerful Competitive Advantage for Excite@Home” (hereinafter referred to as CustomerCast) teaches a system of compiling user feedback in which subscribers of its system can receive instant online access to the feedback in a variety of usable graphic formats, however, in CustomerCast there is no teaching that the feedback is formatted in a custom manner based on whether the current survey participant is a customer, or is an employee or a manager.

There are also no other teachings in the prior art that disclose a survey system which displays the survey results in real time or near real time to each survey participant and that also

formats the display in a custom manner based on whether the current survey participant is a customer, or is an employee or a manager.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled “Comments on Statement of Reasons for Allowance.”

***Conclusion***

3. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

Japanese Patent 2002-7660 to Azuma teaches an attendance information auto-analysis system for computer based market analysis which produces real-time models using collected visitor's information according to set management conditions.

4. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Vivek Koppikar, whose telephone number is (571) 272-5109. The examiner can normally be reached from Monday to Friday between 8 AM and 4:30 PM.

If any attempt to reach the examiner by telephone is unsuccessful, the examiner's supervisor, Jerry O'Connor, can be reached at (571) 272-6787. The fax telephone number for this group is (571) 273-8300 (for official communications including After Final communications labeled “Box AF”).

Another resource that is available to applicants is the Patent Application Information Retrieval (PAIR). Information regarding the status of an application can be obtained from the

(PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAX. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, please feel free to contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Sincerely,

Vivek D Koppikar /VDK/  
Examiner, Art Unit 3686  
3/19/2009

/Gerald J. O'Connor/  
Supervisory Patent Examiner  
Group Art Unit 3686